Top 10 Facts about Child Support

1

Our services are free!
A $25 annual service fee may apply in some cases.

2

If your income or timeshare with the child(ren) significantly changes, you can request a review of your current child support order.

- DCSS will send you documents that you must complete and send back.
- Once the required documents have been returned to DCSS, your case will be reviewed.
- If it is found that child support will change (decrease or increase), DCSS will file a motion for modification with the Court on your behalf and a hearing will be scheduled.

3

If you have a court hearing scheduled, you should be prepared to discuss your income and how much time you have with your child(ren).

- Always bring proof of income such as a paystub, unemployment/disability benefit verification, or documentation from your doctor regarding your inability to work if you are disabled.
- The court cannot retroactively change support; the court can only change support starting the day that the motion was filed with the court.

4

If the other party owes you uncovered medical expenses, you can have the court determine the amount owed and, if appropriate, DCSS will enforce the amount along with the child support on your case.

- You will have to file a motion with the court on your own. You can contact the Family Law Facilitators office for more information on how to file a motion.

5

If you and the other party have reached an agreement regarding child support and neither of you is receiving public assistance for the child, DCSS can prepare an official agreement called a stipulation.

- Once it has been signed by both parties we will send it to the court for approval. Once the court approves it, it becomes an official order

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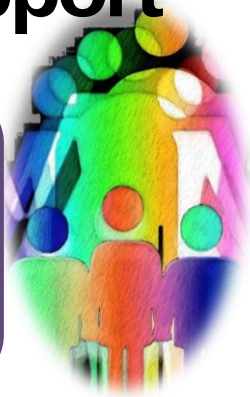

6

When a custodial party stops receiving public assistance for the child(ren), all ongoing child support received each month will go home.

- While the custodial parent is receiving public assistance they will receive the first $50 of any child support received each month, the remainder will reimburse the public assistance provided to the family.

7

If your child support case was opened because your child is in Foster Care but you are now going through the family reunification process you should have your social worker contact DCSS.

8

Interest on child support arrears (past due child support) accrues at 10% per year.

- DCSS has tools available to help you to manage your arrears: $martPay and the Arrears Estimator.
- If you have arrears owed to public assistance you may qualify for the Compromise of Arrears Program (COAP), which can significantly reduce the arrears you owe.

9

You can make your child support payment at convenient locations like 7-Eleven and Walmart. You can find information about these options and others by clicking payment options**.**

10

You can update your contact information, get payment history and information, and print child support forms via Customer Connect. You can sign up here at Customer Connect**.**

- There is also a CAChildSupApp for your phone**!**

For more information:

Visit our website:	www.dcss.saccounty.net
Call our Customer Service Center:	866-901-3212
Visit our office:	3701 Power Inn Road, Sacramento, CA 95826 Monday through Friday 8am-5pm